



ST VINCENT'S  
HOSPITAL  
MELBOURNE

# About our Hidden Disabilities Sunflower Program

Easy Read version



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# About this factsheet



This factsheet is from St Vincent's Hospital Melbourne.



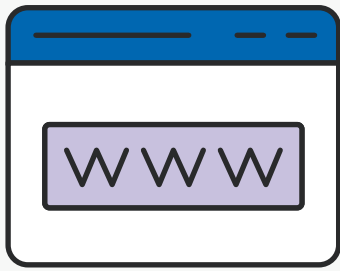
We wrote this factsheet to tell you about our Hidden Disabilities Sunflower Program.



This factsheet is an Easy Read summary.



Summary means we only include our most important ideas.



You can read the full version of this factsheet on the [St Vincent's Melbourne](#) website.

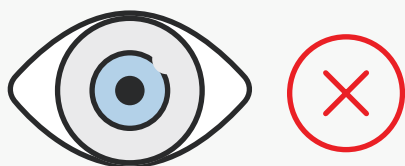


You can find our contact information on page 14 at the end of this factsheet.

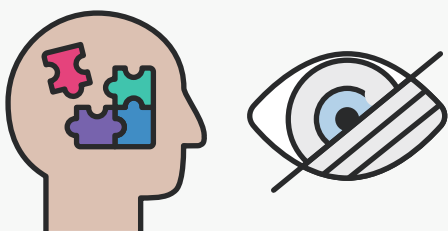
# About the Hidden Disabilities Sunflower



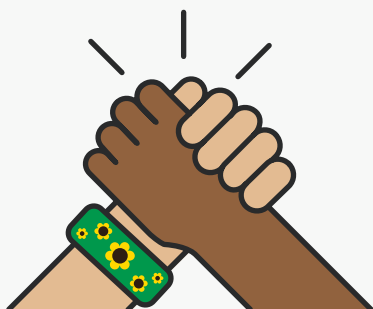
The Hidden Disabilities Sunflower is a sign people can wear to show people that they have a hidden disability.



A hidden disability is a disability or health problem that might be hard for other people to see.



For example, if someone has a learning problem or low vision.



People with a hidden disability wear a Sunflower sign so other people know they might need extra help.



If our staff have the Sunflower sign on their badge, it means they know what the Sunflower sign is.

# How you can wear the Sunflower sign



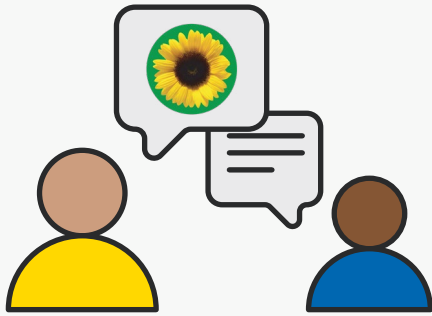
You can wear the Sunflower sign on your body or clothes. For example, you could wear a Sunflower wristband or lanyard.



A lanyard is a ribbon you wear around your neck.



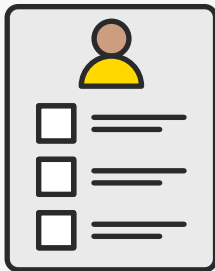
You do not have to wear the Sunflower sign when you are at the hospital.



You can still tell our staff if you have a hidden disability and need extra support.



Our staff can help you fill out a form to let us know that you need extra support.



The form is called the About Me form.



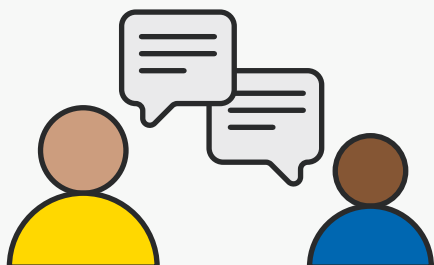
A family member or carer can wear the Sunflower sign for you to let us know you have a hidden disability.



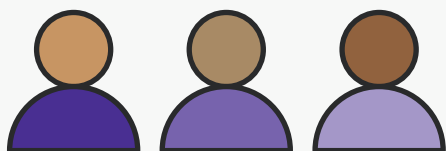
# The Sunflower sign and your care at hospital



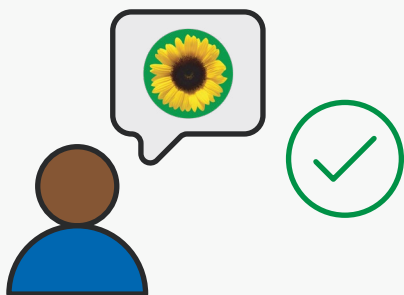
The Sunflower sign tells our staff that you might need extra support.



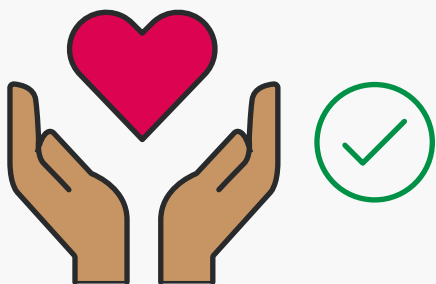
Our staff might ask you if you need extra support or care. You can also tell them what extra support or care you need.



Our Disability Support team can help you if you are not sure what extra support or care you need.

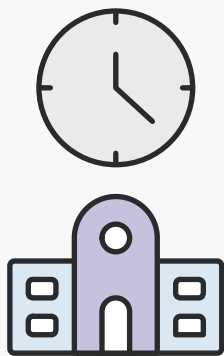


Our staff will only ask you about your disability if we need that information.



Sometimes our staff need to know about your disability to give you the right support and care.

# When to wear your Sunflower sign



You can wear your Sunflower sign any time or place you want.



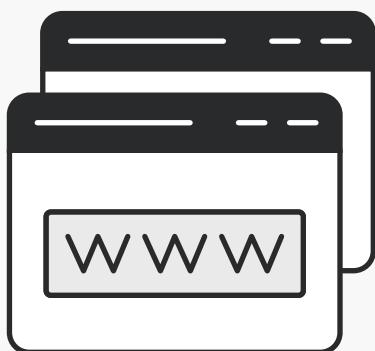
You might want to wear your Sunflower sign if you are:

- in a part of the hospital that you have not been to before
- in a place with a lot of other people, like a waiting room.

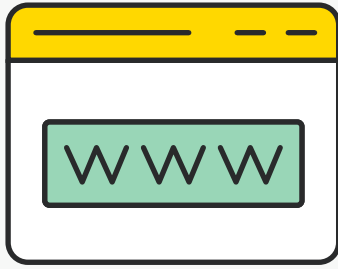
# Where to get things with the Sunflower sign



You can get things with the Sunflower sign for free from [City of Melbourne libraries](#) or [Visitor Centres](#).



You can check the websites to find where the City of Melbourne libraries and Visitor Centres are.



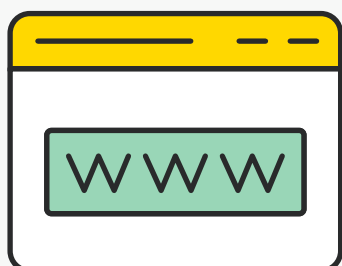
You can also buy things with the Sunflower sign on them from the [Hidden Disabilities Sunflower](#) website.



Most of these things will cost 6 dollars.

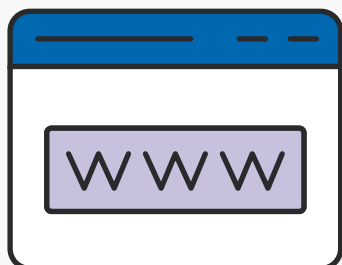
# Contact information

## Hidden Disabilities Sunflower website

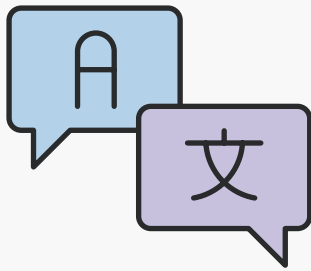


You can go to the [Hidden Disabilities Sunflower](#) website to get more information or buy things with the Sunflower sign on them.

## St Vincent's Hospital website



You can go to the [St Vincent's Hospital Melbourne](#) website to get information about our Disability Support Team.



## Use the Translating and Interpreting Service (TIS)

Call 131 450 and ask to speak to the  
Disability Liaison Office on 0428 304 208



## Use the National Relay Service (NRS)

Visit the [National Relay Service](https://www.nationalrelayservice.gov.au) website.

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